

## II. In the Claims

Please amend the claims as follows:

1. (Previously presented) A process including:

providing a singular sheet comprising a courier waybill area and at least one of a packing list area and a customizable component area, wherein

if one of the at least one area includes the packing list area, printing a packing list on the packing list area, and

if one of the at least one area includes the customizable component area, printing a customizable component on the customizable component area, the customizable component comprising a customer-specified personal message, and

printing, on the waybill area, a courier waybill and a ship date and a customer-specified date.

2. (Previously presented) The process of claim 1, wherein the sheet includes the customizable component area.

3. (Previously presented) The process of claim 1, wherein the sheet includes the packing list area and the customizable component area.

4. (Previously presented) The process of claim 2, wherein the personal message is from a customer to a recipient of a shipment according to the waybill.

5. (Previously presented) The process of claim 3, wherein the personal message is from a customer to a recipient of a shipment according to the waybill.

6. (Previously presented) The process of claim 3, wherein the printing of the waybill is carried out at a distribution center and is facilitated by receiving, at the distribution center, shipping signals from a courier shipping computer system communicated from an ordering center system.

7. (Previously presented) The process of claim 4, wherein the printing of the waybill is carried out at a distribution center and is facilitated by receiving, at the distribution center, shipping signals from a courier shipping computer system communicated from an ordering center system.

8. (Previously presented) The process of claim 1, wherein the printing of the waybill is carried out at a distribution center and is facilitated by receiving, at the distribution center, shipping signals from a courier shipping computer system communicated from an ordering center system.

9. (Currently amended) The process of claim 1, further including printing a customer-~~specified~~ initiated ornamental design on the waybill area.

10. (Previously presented) The process of claim 1, wherein the sheet includes the customizable component area and further including:

separating the printed areas into respective pieces; locating both the customizable component piece and goods within a package; and

shipping the package, with the customizable component within the package, in accordance with the waybill located outside the package.

11. (Previously presented) The process of claim 6, further including:  
separating the printed areas into respective pieces prior to  
shipping a package and the waybill piece, such that the waybill piece is outside  
the package, but no other of said printed pieces is outside of the package, during the shipping.

12. (Previously presented) The process of claim 7, further including:  
separating the areas into respective pieces prior to shipping a package and the  
waybill piece, such that the waybill piece is outside the package, but no other of said printed  
pieces is outside of the package, during the shipping.

13. (Previously presented) The process of claim 1, wherein the printing of the  
waybill is carried out at a distribution center and is facilitated by receiving, at the distribution  
center, shipping signals from a courier shipping computer system and receiving, at the  
distribution center, signals communicated from an ordering center system.

14. (Previously presented) The process of claim 2, wherein the printing of the  
waybill is carried out at a distribution center and is facilitated by receiving, at the distribution  
center, shipping signals from a courier shipping computer system and receiving, at the  
distribution center, signals communicated from an ordering center system.

15. (Currently amended) The process of claim 1, wherein the sheet includes  
the customizable component, and the customizable component comprises a customer-~~specified~~  
initiated ornamental graphic.

16. (Previously presented) The process of claim 2, wherein the customizable

component area comprises preexisting art work.

17. (Previously presented) Article produced by the process of any one of claims 1-16.

18. (Previously presented) A process including:  
providing a sheet comprising parts that include at least two of a packing list, a customizable component, and a shipping sheet;  
separating the parts prior to  
shipping a package with the shipping sheet part located outside the package during the shipping, but no other of said at least two parts located outside the package during the shipping.

19. (Previously presented) The process of claim 18, wherein the shipping does not include shipping the packaging list part with the package.

20. (Previously presented) The process of claim 19, wherein the shipping includes shipping the customizable component part within the package.

21. (Cancelled)

22. (Previously presented) A process comprising:  
providing a singular sheet means for carrying out a shipment, the means comprising at least two of a waybill component, a packing list component, and a customizable component; wherein

if one of the at least two components includes the waybill component, printing waybill information on the waybill component and in addition to the waybill information, printing two dates on the waybill component, one of said dates being a deliver by date and an other of said dates being a ship date,

if one of the at least two components includes the packing list component, printing packing list information on the packing list component,

if one of the at least two components includes the customizable component, printing personal message from a customer to a recipient on the customizable component area; and

adapting the sheet for separating the components prior to shipping a package of goods specified by the packing list information.

23. (Previously presented) The process of claim 22, wherein the at least two components comprise all three of said components.

24. (Previously presented) A sheet produced by the process of any one of claims 18-20, 22-23, 28.

25. (Previously presented) A process including:  
printing both a ship date and a customer-specified date on a sheet, the customer-specified date being specified at a web site by a user of a consumer ordering system;  
forming a combination of at least two portions from the sheet with a package, the portions including a packing list, a customizable component comprising a customer-specified personal message, and a shipping sheet; and separating said at least two portions prior to shipping the combination by courier on the ship date.

26. (Previously presented) The process of claim 25, wherein the at least two portions includes the shipping sheet portion and the customizable component portion, and the shipping includes shipping the customizable component within a box and the shipping sheet outside the box.

27. (Previously presented) A combination produced by the process of any one of claims 25-26.

28. (Currently amended) The process of claim 22, wherein the sheet comprises the customizable component and the waybill component, and further including printing a customer-~~specified~~ initiated ornamental design on the waybill component.

29. (Previously presented) The process of any one of claims 1-16, 18-20, 22-23, 25-26, 28, wherein the printing is facilitated by a TCP/IP communication, and wherein the packing list is printed comprising a type of flower.

30. (Previously presented) An apparatus including:  
a computer system comprising a computer operably connected to an input device and to an output device, the computer programmed to facilitate receiving information at the input device and processing the information to produce output at the output device, the output comprising a singular sheet comprising a courier waybill area and at least one of a packing list area and a customizable component area, wherein the computer programmed to carry out the operations of:

if one of the at least one area includes the packing list area, printing a packing list

on the packing list area, and

if one of the at least one area includes the customizable component area, printing a customizable component on the customizable component area, the customizable component comprising a customer-specified personalized message, and

printing, on the waybill area, a courier waybill and a ship date and a customer-specified date.

31. (Previously presented) The apparatus of claim 30, wherein the output comprises the printed customizable component.

32. (Previously presented) The apparatus of claim 30, wherein the output comprises the printed packing list area and the printed customizable component area.

33. (Previously presented) The apparatus of claim 31, wherein the personal message is from a customer to a recipient of a shipment according to the waybill.

34. (Previously presented) The apparatus of claim 32, wherein the personal message is from a customer to a recipient of a shipment according to the waybill.

35. (Previously presented) The apparatus of claim 33, further comprising an ordering center system programmed to receive shipping signals from a courier shipping computer system and send the shipping signals and ordering signals to the output device at a distribution center so as to facilitate said printing.

36. (Previously presented) The apparatus of claim 34, further comprising an

ordering center system programmed to receive shipping signals from a courier shipping computer system and send the shipping signals and ordering signals to the output device at a distribution center so as to facilitate said printing.

37. (Previously presented) The apparatus of claim 35, further comprising a consumer ordering system communicating the ordering information to the ordering center system.

38. (Previously presented) The apparatus of claim 36, further comprising a consumer ordering system communicating the ordering information to the ordering center system.

39. (Previously presented) The apparatus of claim 30, further comprising an ordering center system programmed to receive shipping signals from a courier shipping computer system and to receive ordering signals from consumer ordering system send the shipping signals and ordering signals to the output device at a distribution center so as to facilitate said printing.

40. (Currently amended) The apparatus of claim 31, wherein the output comprises a customer-~~specified~~ initiated ornamental design on the waybill area.

41. (Currently amended) The apparatus of claim 31, wherein the output comprises the customizable component, and the customizable component comprises a customer-~~specified~~ initiated ornamental graphic.



42. (Previously presented) The apparatus of claim 31, wherein the output comprises the customizable component, and the customizable component area comprises preexisting art work.

43. (Previously presented) The apparatus of any one of claims 30-42, further including a package having an outside supporting the waybill piece after the waybill piece is separated from the other said printed areas but prior to shipping, such that no other of said printed pieces is supported by the outside of the package during the shipping.

44. (Previously presented) The apparatus of any one of claims 30-42, wherein the computer is programmed such that the output comprises specifying a type of flower.